

**The Kerala State Civil Supplies Corporation Limited**  
(A fully owned Government of Kerala undertaking)

MIS 1 -25848/14

25.10.2019

**Quotation Invited for AMC of Servers**

Supplyco invites quotes for Annual Maintenance Contract of 5 Servers used at Supplyco MIS Division. The specifications, date of purchase and purchase costs are shown bellow


Sl.No	Model	Description	Serial No	Purchase order dt	Purchase cost(Rs)
1	Dell Power Edge	Intel Quad Core Xeon, 12 MB L2 cache, 4GB, DDR2, SAS 300GB HDD Raid 0&100	39H9Z15	11.12.2008	209750.00
2	Dell Power Edge	Quad Core Xeon, 2*6MB cache, 2GB, DDR2, SAS HDDC3: Raid	13NJWIS	10.06.2008	149956.00
3	HCL	Xenon 3.0 GHz/3*73 GB HS Ultra 320 SCS; HDD/2*512DDR2/15'CRT Monitor	1063A1015286	03.12.2005	152641.00
4	IBM X 3500	Intel Xeon 4C Processor, 4GB, DDR3, 500GB HDD	S99B0303	18.05.2010	614083.00
5	IBM X 3400	Intel Xeon 5405, Quad Core 2.0 GHz*2, 12 MB, 1333MHz, 250 GN2 Sata Raid	S99A8330	06.08.2009	250000.00

**Sealed Tenders should be submitted before 11.00AM on 29.10.2019**

The details to be mentioned in the quotes are as follows

1. A brief of Company profile and details of service team with contact Nos. to be given.  
The firm should have a service centre at Kochi.
2. AMC should include OS Support also
3. Consolidated rate including tax is considered and AMC rate, tax rate and AMC including tax should be mentioned separately (Proforma attached)
4. The firm should attend the service calls within one hour of registration of complaint. In case of breakdown the server, It has to be replaced or standby server of equivalent capacity should be provided within 12 hours and the server taken for repair is to be brought back within a maximum period of 7 working days failing which a penalty of Rs.250.00 per day would be charged
5. Payment will be on half yearly basis on end of each half year
6. A quarterly preventive maintenance should be provided by the AMC Firm. The PM service report should be got signed from the call co-coordinator/staff from MIS Division, that preventive maintenance for the representative quarter is done
7. Maintenance/Service charges are payable, on a half yearly basis at the end of each half on submission of invoice and certificate from responsible Supplyco staff the preventive maintenance for the representative quarter is done

Supplyco reserves all rights to cancel this tender without stating any explanation.

  
25/10/15

Manager (MIS)

**COMMERCIAL BID FORM**

NAME OF BIDDER :

GST IN No :

SI No	Model	description	AMC Rate	GST	AMC rate inclusive of all taxes and charges
1	Dell Power Edge	Intel Quad Core Xeon, 12 MB L2 cache, 4GB, DDR2, SAS 300GB HDD Raid 0&100			
2	Dell Power Edge	Quad Core Xeon, 2*6MB cache, 2GB, DDR2, SAS HDDC3: Raid			
3	HCL	Xenon 3.0 GHz/3*73 GB HS Ultra 320 SCS; HDD/2*512DDR2/15'CRT Monitor			
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