

The Kerala State Civil Supplies Corporation



Limited Tender for Comprehensive Annual Maintenance
Contract for Dell Blade Server, Chassis and SAN Storage at
Supplyco Head Office Data Centre

NOVEMBER 2024

RFP No: KSCSC/1770/2023-MIS1-1

Issued by

The Kerala State Civil Supplies Corporation

1. Notice Inviting Tender

Short Tender for comprehensive AMC of Dell Blade Server, Chassis AND SAN Storage of Supplyco Head Office Data Centre

The Kerala state civil supplies corporation ltd, Ernakulam, Kerala 682020 invites short tender in single cover (technical and financial) through manual submission of competitive bids from the reputed and experienced Company / firms / contractors / enterprises for the Comprehensive Annual Maintenance Contract (AMC) work for a period of one year from the date of awarding a Contract for the **Annual Maintenance Contract (AMC) of Dell Blade Server, Blade Switches, Chassis & SAN storage** (as per specifications mentioned under Scope of Work) hardware items installed at Supplyco head office data centre. Technical bid will cover information relating to all aspects other than the price quoted and Financial bid will cover the price quoted in the given Performa in the Annexures part of this tender document.

The **Closed envelopes** containing the BID (Single cover) should bear the superscription "**Tender for comprehensive AMC of Dell Blade Server, Chassis AND SAN Storage of Supplyco Head Office Data Centre**".

Bidders are requested to follow the instructions/guidelines while participating in the tender process.

- a) **BID SECURITY (EMD) AND TENDER DOCUMENT FEE:** Bidders are required to submit an amount of Rs.3000/- as EMD and Rs.700/- as tender document fee through electronic mode of money transfer (NEFT/RTGS) from any of the Nationalised/Commercial Banks drawn in favour of "Kerala State Civil Supplies Corporation Ltd, Kochi" The details for Online transfer as follows.

Account No.	10580200017225
Beneficiary Name	Kerala State Civil Supplies Corporation Ltd
Bank	Federal Bank
Branch	Girinagar, Ernakulam
IFSC Code	FDRL0001058

- I. The original copy of the transaction details is required to be submitted along with technical bid, along with the tender documents before bid submission closing. (through registered post / in person) to Manager, MIS Division, The Kerala State Civil Supplies Corporation, Ernakulam, Pin code 682020.
- II. Vendors registered with Ministry of Micro , Small and Medium Enterprise (MSME)/National Small Scale Industries Corporation (NSIC)/Firms who are registered with store purchase department are only exempted from the payment of EMD.(Important: A copy of the valid registration certificate should be submitted along with the technical bid in support of the claim.)
- III. Bid submitted without EMD & Tender document will be summarily rejected citing as "non-responsive".
- IV. Bid security of the unsuccessful bidders will be released as early as possible after finalisation of the tender process.

The tender documents including various forms, format for Technical Bid and Financial Bid etc. are enclosed as Annexures to this Tender Notice which is available on www.supplycokerala.com/. Any change / modification in tender will be intimated through above websites only. Bidders are, therefore, requested to visit above mentioned websites regularly to keep themselves updated. Vendors are requested to please go through the tender notice before participating in the tender process. For reference the FACT SHEET is given below:-