

The Kerala State Civil Supplies Corporation Limited
(A fully owned Government of Kerala undertaking)

MIS 1 -25848/14

23.11.2022

Quotation Invited for AMC of Servers

Supplyco invites quotes for Annual Maintenance Contract of 5 Servers at Supplyco MIS Division. The specifications, date of purchase and purchase costs are shown bellow

Sl No	Model	Description	Serial No	Purchase order date	Purchase cost(Rs)
1	Dell Power Edge 2900	Intel Xeon E5410 Quad core, 2.33 GHz, 8GB DDR2 OS- Windows 2003, HDD 2*300 GB	39H9Z1S	11.12.2008	209750.00
2	Dell Power Edge 2900	Intel Xeon E5410 Quad core 2.33 GHz, 8GB DDR 2, OS- Ubuntu , HDD 2* 300 GB	13NJWIS	10.06.2008	149956.00
3	HCL	Intel Xenon 3.0 GHz,4GB DDR2,OS-Windows 2003,HDD:73GB, HDD:146GB	1063A1015286	03.12.2005	152641.00
4	IBM X 3500	Intel Xeon 4C Processor, 16GB DDR3, 500GB HDD, OS - Ubuntu	S99B0303	18.05.2010	614083.00
5	IBM X 3400	Intel Xeon 3.6 GHz, 8GB DDR3, HDD : 2*300GB, OS - Linux	S99A8330	06.08.2009	250000.00

Sealed Tenders should be submitted before on 09.12.2022, 02.00 PM.

Terms and conditions

1. A brief of Company profile with contact Nos. and details of service team with technical experience in service maintenance works to be given. The firm should have a service centre at Kochi.
2. AMC should include OS Support
3. The envelopes containing the quotation should mention the superscription “**Quotation for Annual Maintenance Contract of 5 Servers**”
4. Consolidated rate including tax is considered and AMC rate, tax rate and AMC including tax should be mentioned separately (Proforma attached)
5. The quote to be submitted on or before **09.12.2022, 02.00 PM** to **Manager(MIS)**, MIS Division, Supplyco Head Office, Gandhinagar, Kadavanthara P O, Kochi - 682020, Ph : 8304871587
6. The firm should attend the service calls within one hour of registration of complaint. In case of breakdown the server, It has to be replaced or standby server of equivalent capacity should be provided within 12 hours and the server taken for repair is to be brought back within a maximum period of 7 working days failing which a penalty of Rs.250.00 per day would be charged
7. A quarterly preventive maintenance should be provided by the AMC Firm. The Preventive Maintenance service report should be got signed from the call coordinator/staff from MIS Division.
8. Payment will be on end of each half year based on the successful report on preventive maintenance of the AMC provider by Network Administrator.
9. Supplyco have the right to amend or cancel the tender in part or in full without prior notice at any point of time.


22/11/22
Manager (MIS)i/c

COMMERCIAL BID FORM**NAME OF BIDDER :****GST IN No :**

SI No	Model	Description	AMC Rate (Consolidated)	GST (Consolidated)	AMC rate inclusive of all taxes and charges (Consolidated)
1	Dell Power Edge 2900	Intel Xeon E5410 Quad core, 2.33 GHz, 8GB DDR2, OS- Windows 2003, HDD 2*300 GB			
2	Dell Power Edge 2900	Intel Xeon E5410 Quad core 2.33 GHz, 8GB DDR 2, OS- Ubuntu , HDD 2* 300 GB			
3	HCL	Intel Xenon 3.0 GHz,4GB DDR2,OS- Windows 2003,HDD:73GB, HDD:146GB			
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